

The refugees need a tool that will help them learn Dutch fast en efficiently

The refugees need to have more possibilities for learning the language

The refugees need to learn Dutch because they need it to help them with integrating in the society

User	Needs	Insights
Refugee residents in the Netherlands	Learn Dutch Integrate in society	They currently only get 1 hour Dutch lesson every week. These lessons are taught by volunteers. When the refugees can speak and understand Dutch, they can integrate in society

Needs to

Because

POV: A refugee resident in the Netherlands needs regular and self-directed acces to learning Dutch throughout the week because this will support faster language development and move their ability to participate in Dutch society